



Ellie Cabinetry & More Warranty

Scope of Warranty:

Ellie Cabinetry & More warrants that all cabinets sold to the customers shall be free from defects in materials and workmanship for a period of five (5) years from the date of purchase. Additionally, Ellie Cabinetry & More warrants that all hinges provided with the cabinets shall be free from defects in materials and workmanship for a period of ten (10) years from the date of purchase.

Exclusions:

This warranty does not cover damages resulting from improper installation, misuse, abuse, accidents after receiving, on-site alterations or normal wear and tear. The warranty does not cover color or pattern changes or the occurrence of cracks resulting from improper storage under extreme temperatures or excessive moisture levels. This warranty also excludes coverage for expenses related to the installation, removal, or transportation of the defective product, as well as any subsequent damage incurred. This exclusion applies regardless of whether such services were performed by a contractor, service company, or the consumer.

After a defective component is replaced or repaired, Ellie Cabinetry & More cannot ensure that the finish and appearance of the replaced or repaired component will perfectly match the existing component due to natural wood aging.

As natural wood products age or are exposed to sunlight, household cleaners, or environmental factors, they may exhibit variations in grain patterns and colors. These changes are inherent to the material and its interaction with the environment, and therefore, are not included in the warranty coverage. Mineral streaks and knots present in the wood are not classified as defects. Additionally, any gaps that arise between door joints due to environmental influences are exempt from replacement under this warranty.

The warranty does not cover cracks that may develop between joints or panel lines due to normal wood movement and climate changes, which is typical for painted finishes. Cabinet doors warped by no more than a quarter inch do not meet the standard material expectations and are not covered under this warranty.

Ellie Cabinetry & More maintains the authority to modify designs, transition to new materials, or adjust specifications in accordance with market preferences. Should a warranty claim be submitted after a product line becomes obsolete or unavailable, Ellie Cabinetry & More reserves the right to fulfill the warranty by substituting the affected component with a new component of identical style.